



CITY OF CLEVELAND
Mayor Frank G. Jackson



WEST SIDE MARKET®
CLEVELAND'S PUBLIC MARKET

West Side Market Parking Lot Update

ATTENTION CUSTOMERS:

Paid parking for the West Side Market public parking lot begins Tuesday, February 27, 2018.

The first 90 minutes are free for anyone parking between the hours of 6 a.m. and 6 p.m.

Parkers are charged a nominal fee of \$1 per hour at a maximum of \$10 per day. The business day concludes at 3 a.m. and the \$1 per hour rate begins.

West Side Market Parking FAQs

Q1 What time is the parking lot open?

A1 The lot will be open 24 hours, 7 days per week

Q2 How does the new parking equipment work?

- A2**
- As parkers enter the lot, they will be required to pull a ticket. Parkers should hold on to their ticket. It will be required upon exit.
 - Payment will be accepted by credit card at the exit columns. Cash and credit will be accepted at the Pay on Foot Station located outside the West Side Market arcade.
 - Payment at the exit column – Insert ticket, fee will display, insert credit card and follow the prompts.
 - Payment at the Pay on Foot – Insert entry ticket, fee will display, enter method of payment, entry ticket will be returned. Take entry ticket to exit column. NOTE: Parker will have 10 minutes to exit the lot after payment is made.

Q3 Will staff be on duty to help customer operate the new equipment?

A3 ABM, a well-respected parking operator will manage operations of the lot. A uniformed parking ambassador will be on duty during the initial period to assist customers operate the equipment.

Q4 Will the parking spaces on West 24th place remain free?

A4 The parking meters installed on West 24th will be enforced Monday-Friday from 7 a.m. to 6 p.m. Deliveries will continue to be allowed in the alley, however parking will not be permitted.

Q5 Why does the City of Cleveland need to charge for parking?

A5 A portion of the funds will be used to pay the bonds used to finance the improvements to the parking lot and a portion of the funds will be used for capital improvements to the West Side Market.

**Questions? Contact Felicia Hall, West Side Market Manager
at fhall@city.cleveland.oh.us or 216-664-3541.**