

Street Card



Cuyahoga County



Thanks to Cleveland Clinic for assistance in Printing the Cuyahoga County Street Card

This Street Card is a resource guide for the people on the street or who do not have housing. All of the following programs help homeless people directly. If an address is listed, they also accept walk-ins. This document is now on-line @ NEOCH.ORG or HELPINTECLE.org Please make as many copies as you need.

THIS CARD IS FREE!! Feel Free to Make Copies

Y-Handicapped Accessible
H - Se Habla Espanol

This card was made by the
NORTHEAST OHIO COALITION FOR THE HOMELESS (NEOCH)
For a few copies of the Street Card please call NEOCH at (216)432-0540.
#s on left correspond to Bus Route Assistance on Back

#	Meal Sites	Addresses	Phone #	Break-fast	Lunch	Dinner	
	Antioch Baptist Church	8869 Cedar	421-1516		T-Th. 11 - Noon	Mon. 4-5pm	Y
13	St. Augustine Center CLOSED	2486 W 14th FIRST	781-5530 WEEK	7 days/wk 7:30-8:30 am OF THE	7 days/wk 11:30 - 12:30 pm MONTH	M-F only 4:30-5:30p	Y H
8	Cosgrove Center/ Catholic Charities	1736 Superior CLOSED	781-8262 SECOND	M-F 8:00-9:00a MONDAY	M-F 12:00-1:30p OF	MONTH	Y
4	Salvation Army Mobile Canteen	E Cleve-Hayden & Doan Ave	619-4722		No weekends	M-F Arriving at 5:30p-6p	H
5	St. Herman's ARRIVE	4410 Franklin 30 MINS	961-3806 BEFORE	7 days/wk 6-6:30 am MEAL	7 days/wk 11:30 - Noon TIMES	7days/wk 5:30 - 6pm	Y
9	St. Malachi Church 2459 Washington	Corner of W 25th at Detroit	861-5343	Mon -Fri 8:30-3pm Sat 9:30-3pm	Sun + Holidays 8:30-1pm	Mon. 5:45 pm-6:30pm	Y
14	St. Patrick's Evening Meals	3606 Bridge Av	281-5854			T - Th. 5:30 - 6:30 pm	Y H
15	West Side Catholic Center	3135 Lorain Ave	631-4741	Mon-Sat 9-10am	Mon-Fri Noon -1pm	Sat only 4:30-5:15p	Y H

Meals Once a Week

	Cleveland Victory Church of Nazarene	1632 E 55th	Dinner: Thu, 5:30-6:30	881-3115
	Faith Baptist Community Ctr.	2355 E. 55th	Lunch: W, 11:30 am-1pm	881-8816
	St. Philip Neri Family Center	799 E 82nd St	Lunch Wednesdays 11:30-12:30	426-9870
	Trinity Cathedral	2230 Euclid	Lunch: Sun, 12-1	771-3630
	R.T.P.	Parking lot at NW corner of 19th and Payne	Dinner served between 7:00-8:00 pm TUESDAY ONLY	440 237-3740
3	Divine Outreach Ministries / Care on the Square	1744 Payne	Lunch: Second Sat, 12-3pm	355-6953
	If you need food	from a FOOD	PANTRY call 211 for	locations

For shelter availability go to Coordinated Intake 674-6700

All requests for shelter assistance go to Coordinated Intake at 1736 Superior Ave, 2nd Floor. Enter in the front from 8 a.m. to 8 p.m. Mon - Fri to complete application for help. After hours and weekends: Men go to 2100 Lakeside; Women go to 2227 Payne Ave. Families call 2-1-1 or use the callbox at the Coordinated Intake site to get a shelter bed. **To access every publicly funded shelter in the community, you must complete a coordinated intake application. You can get a referral to 2100 Lakeside, Norma Herr Women's Shelter, Y-Haven, Harbor Light, PASS, City Mission, Family Promise, West Side Catholic, and VOA shelters from Coordinated Intake.**

Frontline Coordinated Intake (access to guaranteed shelter): 674-6700 Y

Main Public Shelters: (Must go to Coordinated Intake first, M-F 8a-8p, see above)

Men: 2100 Lakeside Avenue 566-0047

Women: Norma Herr Women's Shelter, 2227 Payne Ave 479-0020

Men's Private Shelters:

2 City Mission Shelter 431-3515 Y

5 St. Herman's House of Hospitality 961-3806 Y

Privately funded Women/Women with Children /Family Shelters

Laura's Home 472-5500 Y H

Domestic Violence

Domestic Violence Center/24-hour hotline for shelter 391-4357 N H

Youth Shelters

Next Step Shelter for Youth (formerly West Haven) 941-0062 Y H

For information on homeless services:
Call United Way's 211 or 436-2000 24 Hours, 7 days/week
Or go to www.211cleveland.org

#	Housing	Days/Time	Phone Number	
7	Cuyahoga Metropolitan Housing Authority-CMHA	M-F 8am -6pm 8120 Kinsman Rd. 44104	348-5000	H Y
	HEAP and Housing Office (CEOGC)	M-F 8am -5:30 pm by appointment Hotline 24/7 1835 Prospect Ave	518-4014 24 Hrs.	H
	May Dugan Center 4115 Bridge Ave.	For help with housing: Mon, Tues & Thurs at 10am, Wed at 5pm	631-5800	Y H
	Affordable housing	www.housingcleveland.org		

#	Income/Job Training	Address/Hours	Phone Number	
3	Cuyahoga Jobs and Family Services	Virgil Brown Center 8a-4:30p	1-877-644-6562 (unemployment only)	H Y
	BENEFIT APPLICATION: Cash Assistance, SNAP, Childcare, Medical Ins., PRC - walk in or call hotline	1641 Payne Ave 8a-4:30p or call hotline 24/7	Walk in for assistance or call 416-4440	
	Job Corps (Age 16-24)	13421 Coit Rd	541-2500	
	Ohio Means Jobs	11699 Brookpark Rd, Parma M-F 8a-5p	898-1366	H
	Opportunity for Ohioans with Disabilities	14650 Detroit #200 8am-5:00 pm	227-3250	H Y
	Social Security Administration	Call and enter zip code for location	1-800-772-1213	H Y
	St Philip Neri Job Training	799 E 82nd St	216 426-9870	
	Towards Employment	1255 Euclid Ave #300	696-5750	H

#	Health Clinics	Address	Phone Number	
	Collinwood Health Center	15322 St. Clair	851-1500	
	Care Alliance (East and West sides - 4 locations)	1530 St. Clair; 2916 Central; 6001 Woodland; 1795 W 25th St, 2nd Floor	781-6724 -for all clinics	H
10	Circle Health Svcs. (formerly Free Clinic)	12201 Euclid	721-4010	
11	J. Glen Smith Health Center	11100 St. Clair	957-5600	
	MetroHealth ExpressCareClinics: (Several East & West locations)	For East & West locations and wait times call:	957-1680	
16	MetroHealth Medical Center	2500 MetroHealth Dr.	778-7800	H
	NEON Hough Health Ctr	8300 Hough Ave	231-7700	
	McCafferty Health Center	4242 Lorain Ave	957-4848	
	CC Steph. Tubbs Jones	13944 Euclid Ave.	767-4242	H
	SE Medical Center NEON	13301 Miles Ave	751-3100	H
	St. Vincent Charity Psych.	2351 East 22nd St	363-2538	H
	Superior Health Ctr NEON	12100 Superior	851-2600	H

Y All health clinics are accessible for those with mobility issues.

Free Health Care

	Faith Baptist Community Center	2355 E 55th Call	881-8816 appointment	Thurs all day Sat. morning	H
	St. Malachi Center	2416 Superior Viaduct	771-3036	Mon 8am -12 noon Fri 8am - 12 noon	H

#	Legal Services	Address	Phone #	Hours	
	Legal Aid Society of Cleveland	1223 W. 6th St.	687-1900 or 888-817-3777	M, W, F 9-4pm Tue, Th 9-2pm	H Y

#	Drop-in centers	Address	Phone #	Hours
1	Catholic Worker Storefront (All welcome)	4241 Lorain Ave (Showers)	465-9397	Wed/Thurs 7pm -9 pm, Fri 3-5 pm, Sat.9:30-11:30 am, Sun. 3-6 pm
	The LGBT Center	6600 Detroit Ave.	651-5428	Mon -Fri 10 -8pm Sat 10 -2pm
8	Cosgrove Center CLOSED 2ND	1736 Superior MONDAY	781-8262	Mon-Fri 8am- 2:30pm
	Season of Hope	(Women Only)	421-0536	7 pm to 7 am
	St. Malachi Center AVAILABLE	2416 Superior Viaduct FOR SHOWERS & MEDICAL	771-3036	M -Thurs 7:30-10 am Fri 7:30-11:00 am ASSIST ONLY
	St. Paul's Community Church	4427 Franklin Blvd Food Pantry Tues -	651-6250 Fri	Tues to Friday 9 -12:30 9:30 - 11:30
1	West Side Catholic Center	3135 Lorain Ave. (Drop in center)	631-4741 and showers)	Mon -Fri 9 - 3pm Sat 9am-11am
	Metanoia Project @ St. Malachi	St. Malachi School's Social Hall 2459 Washington	771-3036 Mid Nov-Mid April	Fri/Sat/Sun/Mon 7 pm to 7 am Meals - Fri/Sat/Sun

Y= facility is fully accessible to physically disabled

N= facility is not fully accessible

H= facility has an individual able to speak Spanish (Se Habla Espanol)

All numbers are 216 area code unless stated. The numbers correspond to the Directory of Bus Routes on the back of this card.—Oct 2018

This information is online at HELPINTECLE.ORG

ALL EMERGENCIES: DIAL 911

For available housing go to housingcleveland.org

Chemical Dependency Services	Phone Number	
Alcoholics Anonymous	241-7387	H
AL-ANON/Alateen (family support only)	621-1381	
CHOICES Behavior Health Chemical / Opioid Treatment	881-4060	
Cocaine Anonymous (Help line)	220-9899	
First Call for Help Drug Info Program (United Way)	211 or 436-2000	H
Salvation Army ARC	881-2625	
UMADAOP urban minority alcohol and drug outreach program	361-2040	H
Hispanic UMADAOP	459-1222	H
Narcotics Anonymous	1-888-438-4673	H
Northern Ohio Recovery Association	391-6672 x 234	H
Recovery Resources (information and referrals)	431-4131	H
Detox Units that accept Medicaid or take people without insurance		
Harbor Light Detoxification	781-2121	H
St Vincent Rosary Hall – Detox Unit	363-2580 x 4	H
Stella Maris	781-0550	
Lutheran Hospital Alcohol & Drug Intake	363-2122	
Counseling Services		
Phone Number		
Applewood Centers, Inc.	696-5800 / 741-2241	H
Battered Women/Domestic Violence Hotline	391-4357	H
Catholic Charities Services	391-2030	H
Cntr for Families & Children Hispanic Behavioral Health	651-2037	H
Cleveland Rape Crisis Center	619-6192	H
LGBT Center	651-5428	
May Dugan Center	631-5800	H
Murtis Taylor Counseling	902-7500	
Planned Parenthood of Cleveland	851-1880	H
Spanish American Committee	961-2100	H
Witness Victim Services Center	443-7345	H
Mediation/Conflict Resolution		
Phone Number		
Cleveland Mediation Center	621-1919	H
Mental Health Services		
Phone Number		
Mobile Crisis Team/Suicide Hotline	623-6888 hotline	H
Mental Health Referral	623-5555 referral	
Cleveland Clinic Stephanie Tubbs Jones Health Center	767-4242	H
Care Alliance Behavioral Health	781-6724	
Murtis Taylor Multi-Service Center	283-4400	H
St. Vincent Charity Psychiatric ER	363-2536	H
Mental Health, Alcohol & Drug Treatment Referrals	241-3400	
Assistance With Signing Up for Medicaid		
Phone Number		
Care Alliance	781-6724	H
Cuyahoga Jobs & Family Service www.benefits.ohio.gov	1-800-648-1176 www.ohioforhealth.org	
St Vincent Charity Health Medicaid Help	694-4652	
Medicare Enrollment	1-800-772-1213	
First Call for Help/211 Affordable Health Care	www.211cleveland.org 436-2000	
Assistance with Evictions		
Phone Number		
Legal Aid – Tenant Information Line	861-5955	H
24 Hr Nurses on Call		
Cleveland Clinic Nurse on call – 24 hrs	444-1234	
MetroHealth Nurse on Call – 24 hrs	778-7878	



**For Information online:
HELPINTHECLE.org**

To Get a Birth Certificate

If you were born in Cleveland, get your birth certificate at Cleveland City Hall, Bureau of Vital Statistics, for \$25.00 by filling out a request form there.
If you were born anywhere else in Ohio, request your birth certificate from the Bureau of Vital Statistic in Columbus, Ohio for \$21.50. See the website by searching "ohio gateway order birth certificate" in a search engine.
If you were born in another state, you will need to request your BC from that state. You may also need to send a copy of your state photo ID in some cases. Look up the state's website but avoid private companies (Vital Check, etc.) which can add up to \$60.00

To Get a State Photo ID

You must show your certified birth certificate, your Social Security Card or printout, and proof of residency at any of the Bureau of Motor Vehicle offices. If you have no proof of residency, you will need to ask for a "Proof of Residency-Certified Statement" form for a social service agency or church to fill out. Cost for an ID is \$8.50. Financial assistance may be available. Call 211 for further instructions.

**For help with ID's call
631-4741x 300**

Important Phone Numbers/Hotlines	Phone #	#
Police, Fire, EMS/Ambulance	911	H
Rape Crisis Center Hotline - local	619-6194	H
Poison Information Center	1-800-222-1222	H
AIDS Task Force - local	621-0766	H
Alcohol and Drug Addiction Mental Health Board	241-3400	H
Bellefaire Hotline for Runaway and Homeless Teens	570-8010	H
Cleve Food Bank/ODJFS Benefits/Food Assistance	738-2067	H
Cleveland Metropolitan School (Project ACT Homeless children and youth project for school district)	838-0210 1-800-961-1990	H
Community Re-Entry	696-2717	H
Crisis Pregnancy Services	631-0964	
LGBT National Hotline	1 888 843-4564	
Legal Aid – Tenant Information Line	861-5955	H
Cleveland Department of Aging	664-2833	
Cuyahoga County Benefits Application Hotline (Childcare, Food, Medical, Ohio Works First, PRC)	416-4440	
First Call for Help (social service referral)	211 or 436-2000	H
Human Trafficking Hotline	1-888-373-7888	
Identification Crisis Collective for Birth Cert & State ID's	631-4741 x 300	
Mobile Crisis Team/Suicide Hotline/ Mental Health	623-6888	H
National Missing & Exploited Children	1-800-843-5678	H
National Runaway Switchboard (1-800-RunAway)	1-800-786-2929 Or text 66008	
Northeast Ohio Coalition for the Homeless (Chronicle Street Paper/Homeless Congress)	432-0540	12 H
North Star Re-Entry Resource Center	881-5440	
Cuyahoga Office of Homeless Services	420-6844	
Project Star (Sex Trafficking Hotline – local)	855 431-7827	
Regional Transit Authority (RTA)	621-9500	H
Social Security Administration	1-800-772-1213	H
WIC Women, Infants, & Children	957-9421	H
Witness / Victim Services Center	443-7345	H
Outreach Programs		
Phone Number		
Care Alliance Outreach	781-6724	H
PATH/OPP Mental Health Outreach (Frontline Services)	623-6555	H
St. Paul's Church	651-6250	
Bellefaire Youth	570-8010	H
VA Homeless Outreach Program	391-0264 x 2001	
Domestic Violence Hotlines		
Phone Number		
Child Abuse & Neglect Hotline - local	696-KIDS (5437)	H
Child Help - Child Abuse National Hotline	1-800-422-4453	
Domestic & Family Violence - local	391-HELP (4357)	H
Elder & Disabled Abuse Hotline - local	420-6700	H
Rape Crisis Center Hotline - local	619-6194	H
# Veterans Services		
Address		
Phone Number		
Veterans Community Resource Referral Center	7000 Euclid Ave #202	391-0264 x 2001
National Veterans Crisis Line		800 273-8255
1 9 Cleveland VA Medical Ctr	10701 East Blvd	791-3800
Supportive Services for Veteran Families (SSVF)	1736 Superior 3rd Fl, Superior Entrance	674-6700, Vets Press 1
Veterans Affairs Regional Office	1240 East 9th/ Federal Building	791-3800
1 6 Vet Centers – EAST WEST	5310 Warrensville 5700 Pearl Rd.	707-7901 440-845-5023
Veteran's Service Commission	1849 Prospect Ave. 1st Floor	698-2600
Veterans Education Assistance Program	Tri-C 2900 Community Coll. Ave. Humanities Dept.	987-4938
VOA Veteran's Resource Center	775 E.152nd St.	541-9000

NEOCH publishes a number of Street Cards. Go to www.neoch.org to print out the Veterans and Family Street Cards. REVISED Oct 2018

BUS Route ASSISTANCE

The numbers on the Street Card correspond to this directory of available bus routes
For more info on RTA ROUTES call (216)-621-950

SHELTERS & MEAL SITES OR SERVICES	CROSS STREETS	PUBLIC (RTA) TRANSPORTATION
1. 2100 Lakeside Shelter	Superior, Lakeside & E.21st St.	1, 3,
2. City Mission	Carnegie & E.55th St.	8, 16, Healthline (6)
3. Frontline Services (1744 Payne)	Superior and East 18th St.	3, 38, Health Line (6) 22,26
4. Harbor Light/ PASS Program	Prospect & E.18th St.	8, 15,HL,14,77,90F
5. St. Herman's House of Hospitality	Franklin Blvd & W.42nd St. In Ohio City	79,51 ABC
6. Laura's Home	Rocky River Dr. & Puritas	86
7. Y-Haven	Woodland @ 6001 E 61st St.	14, 16
8. Cosgrove Center	Superior & 17th St.	3, 38
9. St. Malachi's Church	Superior Viaduct & W.25th St.	22,26, 79, 51
10. Circle Health Services	Euclid & E.122nd St.	Healthline (6), 38
11. Care Alliance	Payne & E.22nd St.	38
12. NEOCH (Northeast Ohio Coalition for the Homeless)	Perkins & E.36th St.	Healthline (6), 38
13. St. Augustine Center	Professor & W. 14th St. In Tremont	81
14. St. Patrick's Club Bldg	Bridge Ave & W.36th St. In Ohio City	22
15. Westside Catholic Center	Lorain Ave & W.32nd St. In Ohio City	22, 79A/B
16. Catholic Workers Store & McCaffertyHealth Clinic	Lorain Ave & W.45th St. In Ohio City	22
17. Metro Health Hospital	Metro Health Dr. & W. 25th St.	51 ABC ,81
18. Norma Herr Shelter/Central Intake	Payne Ave & E.22nd St.	3, 38
19. Cleveland VA Medical Center	E.107th St. & East Blvd	10, 38

The area codes for all telephone numbers are (216) unless otherwise indicated. H= Someone on staff can communicate in Spanish. H=Se Habla Espanol. Y=Facility is handicapped accessible. Numbers point to the RTA information.