

COVID-19 Noncompliance Complaints Received by CDPH or CPD (3/20/2020 through 10/13/2020)

Summary of Allegations

Type of Allegation	# of Allegations*
No masks	1695
Mass gathering	1160
No social distancing	717
Not sanitizing	375
Not following procedures	334
Positive employee	248
Crowded	236
Nonessential	152
No PPE	111
No barriers	89
Not sharing information	58

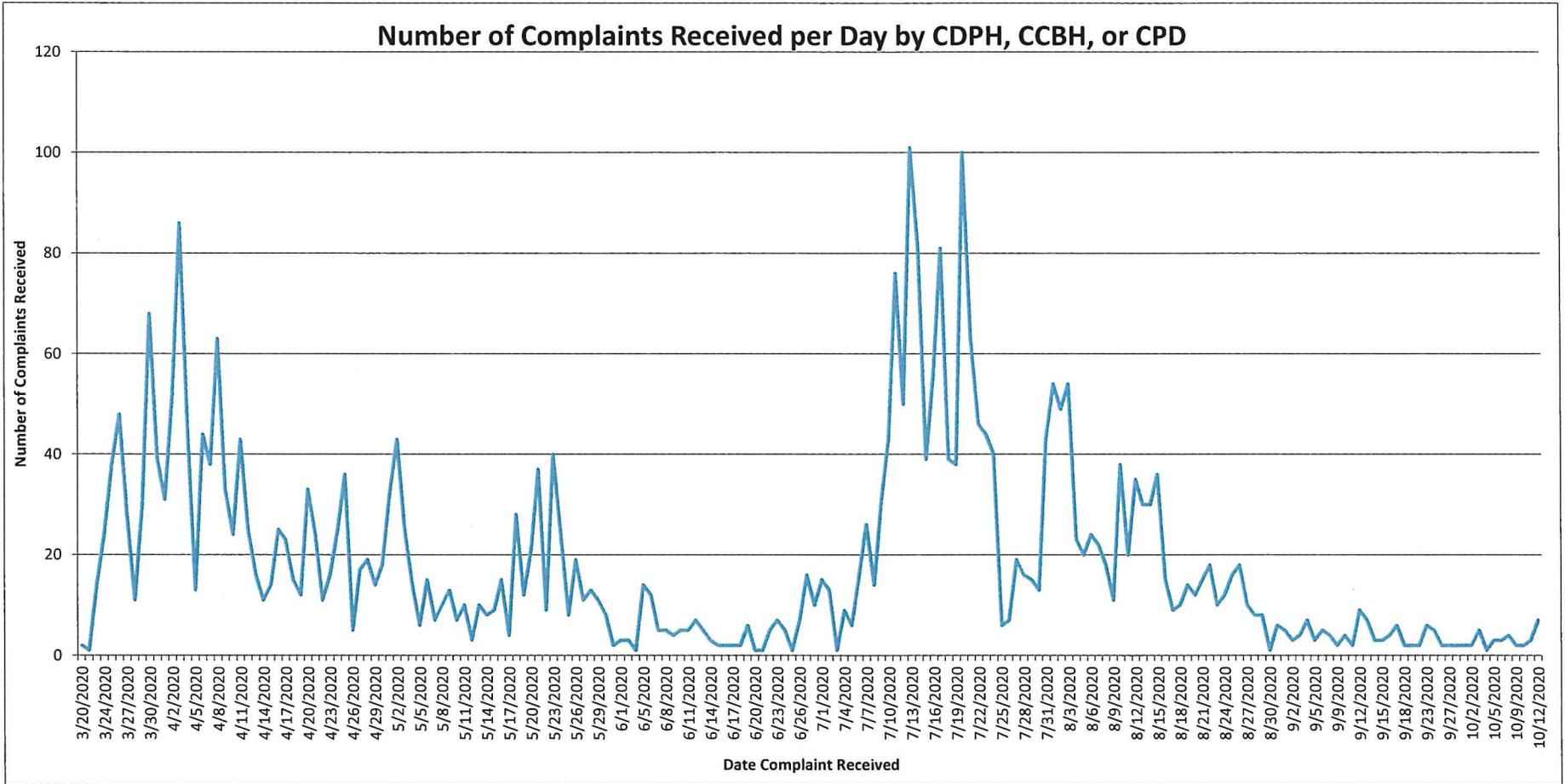
* Each complaint may include multiple allegations

Entities Receiving More than 10 Complaints

Name	# of Complaints
Town Hall	60
Jack Casino	40
GCRTA	35
Walmart - Steelyard Commons	30
Tavern of Little Italy	29
Cleveland MetroParks Zoo	24
West Side Market	23
American Pride Car Wash	20
Shaker Hair and Beauty Supply	17
Goodtime 3	16
Olde Collinwood Tavern	14
Home Depot - W 117th	14
S & P Data, Tower City Center	14
Danny's Hair and Beauty Supply	13
Planet Fitness - Lorain	13
Cleats Bar and Grille - Old Brooklyn	13
Home Depot - Steelyard	12
Barley House	12
Cuyahoga County Administration Office	12

Subject of Complaints

Category	# of Complaints
Restaurant	489
Private Residence	463
Retail	373
Bar	370
Grocery	220
Intersection	207
Residential	198
Recreation	178
Gas Station	174
Services	173
Manufacturing	149
Transportation	118
Health Care	102
Government	95
Beauty Supply	79
Religious	74
Education	59
Salon	48
Construction	46
Office Building	21
Other	16
Barber Shop	15
Day Care	13
Vacant	3
Grand Total	3,683



Number of Complaints Alleging No Masks for Employees or Customers Since Mayor's Order (10/13/2020 Update)

Entities Receiving More than 5 Complaints	Sum of No masks
Jack Casino	24
Town Hall	24
Cleveland MetroParks Zoo	24
Tavern of Little Italy	23
General Intersection	23
GCRTA	22
West Side Market	22
Residence	21
Goodtime 3	14
Cleats Bar and Grille - Old Brooklyn	13
Home Depot - W 117th	10
Sittoo's Pita and Salads	9
Planet Fitness - Lorain	9
Barley House	9
Speedway Gas - Brookpark	8
Walmart - Steelyard Commons	8
Home Depot - Steelyard	8
Bar CLE	8
Smedley's Bar & Grille	7
Angelos Nido Italia Restaurant	7
Christ Lutheran Church	6
Tower City Center	6
Target -117th St	6
BP Gas - W 150th	6
Tick Tock Tavern	6

CDPH Partner Mask Distribution

10/13/2020

Number	Org Name	Address	Contact Name	Ward	No. of mask	Event details	Pick up	Drop off	Donor
1	Cleveland Recreation Ctrs	601 Lakeside Avenue	Director Cox/Gissentaner	citywide	3,900	Center distribution to the public	8/5/2020	6/26/2020	UWDI-county
2	Department of Aging	75 Erieview	Mary McNamara	seniors	4,661	Distribution to senior housing	7/16/2020	6/29/2020	UH
3	Buckeye HEAL	12200 Fairhill Road	Toni Johnson	6	250	Woodhill resident distribution		6/8/2020	UH
4	Friendly Inn	2486 Unwin Road	Yolanda Armstrong	5	480	Center distribution to the public		6/25/2020	UWDI
5	East End Neighborhood	2749 Woodhill	Ms. Herron	6	no need			6/59/2020	
6	Neighborhood Leadership	5246 Broadway Avenue	Nailah Muhammed	5	480	Neighborhood Navigators	7/8/2020	6/26/2020	UWDI
7	A Greater Buckeye	Harvey Rice Library	Julian Khan	6	declined			6/26/2020	
8	Hough Multipurpose Ctr			7	no response	pending		6/26/2020	
9	A Vision of Change	12200 Fairhill Road	Dee Collins	9	240	neighborhood health pop-ups		6/24/2020	UWDI
10	Urban Kutz	11106 Detroit Avenue	Waverly Willis	15	240	customer and neighborhood distribution		6/26/2020	UWDi
11	Urban Kutz	4491 Pearl Road	Waverly Willis	13	240	customer and neighborhood distribution		6/26/2020	UWDI
12	Major League Barbership	3831 Lee Road	Milano	1	480	customer and neighborhood distribution		6/26/2020	UWDI
13	All the Kingsmen Barbershop	9111 St. Clair Avenue	Dee Collins	10	300	customer and neighborhood distribution			UWDI
14	CCOAL	14001 Christine Avenue	Robin Brown	1	720	neighborhood canvas		6/19/2020	UWDI
15	Affinity MB Church	4411 E. 175th Street	Mary Hatten	1	170	food distribution		6/26/2020	UH-UWDI
16	Bethany Baptist Church	1211 E. 105th Street	Patricia Wimbley	9	480	food distribution		6/19/2020	UWDI
17	Concerned Citizens	13611 Kinsman Road	Anita Gardner	4	600	Neighborhood distribution		6/19/2020	UWDI
18	NOAHH	2937 W. 25th Street	Sonia Matis	14	600	neighborhood and food distribution		6/25/2020	UWDI-UH
19	Murtis Taylor Diabetes Pgrm	13422 Kinsman Road	Heather Brisette	4	480	program and neighborhood distribution			UWDI
20	New Sardis PB Church	3474 E. 147th Street	Vincent Stokes	1	340	food program distribution		6/24/2020	UWDI-UH
21	Greater Historic Friendship	12305 Arlington	Linda McCullough	10	360	food distribution		6/29/2020	UWDI
22	Emmanuel Baptist Church	7901 Quincy Avenue	Dr. David Cobb	6	240	food distribution		6/26/2020	UWDI
23	First Love Outreach Ministries	8021 Rawlings Avenue	Mariam Scott	5	500	food distribution		6/26/2020	UWDI
24	New Joshua Baptist Church	11200 Miles Road	Dwayne Banaks	4	120	food neighborhood distribution		2/26/2020	UWDI
25	Golden Ciphers	5704 Broadway Avneue	Pamela Hubbard	12	290	community program distribution		6/19/2020	UWDI-UH
26	Cleveland UMADAOP	1215 E. 79th Street	Honey Bell Bey	7	1,200	food distribution		6/19/2020	UWDI-UH
27	Strengthen Our Students	7901 Quincy Avenue	Dee Dee Williams	6	240	day camp and neighborhood distribution		6/26/2020	UWDI
28	New Freedom Ministries	3476 E. 152nd Street	Vonda Leath	1	480	food distribution		6/20/2020	UWDI
29	Damascus Road Ministries	9915 Harvard Avenue	Valerie Williams	2	120	church operations		6/30/2020	UWDi
30	Greater Prayer Tower	2606 Martin Luther King	Pastor James Bannerman	6	120	church operations		6/30/2020	UWDI
31	Solomon's Temple	17100 Miles Avenue	Carl Salters	1	120	church operations		6/30/2020	UWDI
32	Holy Trinity Baptist Church	3803 E. 131st Street	Dr. Chelton Flanagan	4	120	church operations		6/30/2020	UWDI
33	Zion Hill Baptist Church	11115 Kinsman Road	Jimmy Gates	4	120	church operations		6/30/2020	UWDI
34	Damascus MB Church	9719 Ramona Avenue	Freddie Pate	4	pending			6/26/2020	
35	Burten Bell Carr	7201 Kinsman Road	Sherita Mullins	5	480	food distribution		6/23/2020	UWDI
36	NEON	15322 St. Clair Avenue	Rhonda McClean	8	240	agency patient distribution		6/24/2020	UWDI
37	Care Alliance	2916 Central Avenue	Delores Gray	5	declined	agency patient distribution		5/8/2020	
38	NEON-Hough	8300 Hough	Chequieta Yarbrough	7	480	hough food distribution		6/23/2020	UWDI
39	Philemon Community Church	12618 Shaw Avenue	Dee Collins	10	240	food and neighborhood distribution		7/3/2020	UWDI
40	Mt. Gillon Baptist	7025 Cedar Avenue	Dee Collins	5	240	food and neighborhood distribution		7/3/2020	UWDI

CDPH Partner Mask Distribution

10/13/2020

Number	Org Name	Address	Contact Name	Ward	No. of mask	Event details	Pick up	Drop off	Donor
41	Primera Inglesia Boutista	6800 Denison	Dee Collins	14	240	food and neighborhood distribution		7/1/2020	UWDI
42	Constellation School	4430 State Road	Dee Collins	13	240	food and neighborhood distribution		7/1/2020	UWDI
43	Church of God	3150 W. 50th Street	Dee Collins	3	240	food and neighborhood distribution		7/3/2020	UWDI
44	Fairhill Community Partners	11000 Fairhill Road	Stephanie Fall Creek	6	360	food distribution		6/24/2020	UWDI
45	Mount Pleasant Now	13815 Kinsman Road	Chrystle Jones	4	960	neighborhood and event distribution		6/24/2020	UWDI
46	Harvard Community Ctr	18240 Harvard Avenue	Elaine Gholstin	1	480	food distribution		6/24/2020	UWDI
47	HUMADAOP	3305 W. 25th Street	Nelson Ramirez	14	1,200	client sites and needle exchange		6/25/2020	UWDI
48	Metro West CDC	3167 Fulton Road	Elana Zollars	14	480	neighborhood distribution		6/25/2020	UWDI
49	Old Brooklyn CDC	4274 Pearl Road	Amber Jones	13	480	neighborhood farmer's market		6/25/2020	UWDI
50	Prevention Research Ctr	11000 Cedar Avenue	Alysha Ellis	6	480	corner store initiative		6/25/2020	UWDI
51	Downtown Cleve Alliance	2254 Euclid	Loretta Wilson	5	480	campus, homeless, neighborhorhood		6/25/2020	UWDI
52	Union Miles CDC	9250 Miles Park	Artice Smith	2	350	neighborhood distribution		6/26/2020	UWDI
53	Casa de Adoracion	6886 Pearl Road	Miguel Calderon	border	480	food distribution		7/13/2020	UWDI
54	Southeast Seventh Day	16602 Tarkington Avenue	Pastor Jerome Hurst	1	1,200	food and neighborhood	6/29/2020	1/8/2020	UWDI
55	Lively Hope MB Church	7604 Central Avenue	Elaine Hall	5	120	food neighborhood distribution		6/29/2020	UWDI
56	Holy Grove MB Church	2844 E. 130th Street	Tangetta Cox	6	480	food distribution		7/17/2020	UWDI
57	Neighborhood Family Prac	3569 Ridge Road	Michelle Wilcox	14	1,080	center sites		6/27/2020	UWDI
58	Avon Baptist Church	10902 Avon Avenue	Mark Ribbins	2	declined	food distribution			
59	The 100 Fold Church	11213 Buckeye Road	Pastor Irma Williams	6	240	food distribution		6/26/2020	UWDI
60	Love International Center	3296 E. 93rd Street	Tina Thompson	6	500	food distibution		6/27/2020	UWDI-UH
61	NORA Inc	1400 E. 55th Street	Cathy Davis	10	840	food distribution		6/29/2020	UWDI
62	Distinguished Gentlemen	1215 E. 79th Street	Honey Bell Bey	7	600	YOU youth workers		6/26/2020	UWDI
63	Lupus Foundation	12930 Chippewa Road	Aletha Acree	various	480	client distribution, welfare checks		6/27/2020	UWDI
64	Christian Light Church	11010 Woodland Avenuea	Pastor Nathaniel Williams	6	240	neighborhood distribution		6/26/2020	UWDI
65	Star of Bethel MB Church	1567 Crawford Road	Pastor Timothy Boze	6	120	food neighborhood distribution		6/26/2020	UWDI
z	NE OH Black Health Coalition	18511 Harvard Avenue	Yvonka Hall	1	2,400	food distribution		6/27/2020	UWDI
67	Westside SDA Church	8809 Madison	Pastor Maurice Belle	15	400	neighborhood food distribution	6/29/2020	15/8/2020	UWDI
68	Glenville SDA Church	737 E. 105 Street	Eugene Anthony	9	400	neighborhood food distribution	6/29/2020	9/8/2020	UWDI
69	Bethel SDA Church	1443 Addison Road	Kenneth Washington	7	400	neighborhood food distribution	6/29/2020	7/8/2020	UWDI
70	Asian Services Inc	3631 Perkins Avenue	Elaine Tso	7	480	client and patient distribution		7/1/2020	UWDI
71			Grady Stephenson		120	church operations		6/30/2020	UWDI
72	Chained to Change Ministry	moblie prayer ministry		various	120	outreach distribution`		6/29/2020	UWDI
73	Union Miles Residents	3466 E. 114th Street	Lashawn Butler	4	240	neighborhood outreach		6/26/2020	UWDI
74	Otis Moss Clinic	8819 Quincy Avenue	Dr. Carla Harwell	6	240	clinic and food distribution		6/29/2020	UWDI
75	Harvest Missionary Baptist	3649 E. 93rd Street	Dontez Smilth	6	120	church distribution		6/29/2020	UWDI
76	Ward 5 Screening	2351 E. 22nd Street	Cathy Kopinsky	5	1,080	neighborhood screening and canvase		7/1/2020	UWDI
77	Department of Recreation	city of Cleveland	Director Cox	citywide	1,080	resident and patron distribution	7/8/2020		UWDI
78	Community Relations	city of Cleveland	Director Stephenson	citywide	1,600	resident distribution	8/4/2020	7/9/2020	UWDI-county
79	Sauce the City	1400 W. 25th Street	Victor Searcy	3	480	customer/neighborhood distribution		7/16/2020	UWDI
80	Good Shepherd	17822 Euclid Avenue	Gwendolyn Strayhan	10	360	food/neighborhood distribution		7/16/2020	UWDI

CDPH Partner Mask Distribution

10/13/2020

Number	Org Name	Address	Contact Name	Ward	No. of mask	Event details	Pick up	Drop off	Donor
81	St. Clair CDC	3615 Superior Avenue	Kia	7	720	Neighborhood distribution		7/17/2020	UWDI
82	Morning Star Towers	10600 St. Clair Avenue	Michelle Bolton	9	250	senior distribution		7/27/2020	county
83	MARS Program	1215 E. 79th Street	Geof Allen	7	250	opiate program		7/30/2020	county
84	NSPBC Testing	3474 E. 147th Street	Elder Stokes	1	1,240	Community COVID testing		7/22/2020	UWDI-County
85	Morning Star Testing	10250 Shaker Boulevard	Reverend Hall	4	1,500	Community COVID testing		7/23/2020	county
86	Div of Enviornment	65 Erieview Plaza	Brian Kimball	citywide	350	Food Inspection sites		7/28/2020	county
87	Project Hope of Cleveland	10932 St. Clair Avenue	Andi Wasdovich	10	1,000	homeless distribution		7/30/2020	county
88	Hough Food Distribution	1215 E. 79th Street	Honey Bell Bey	7	1,000	food distribution		7/30/2020	county
89	Concerned Citizens	13611 Kinsman Road	Anita Gardner	2	620	Neighborhood distribution		8/7/2020	county
90	Dave's Supermarket	3565 Ridge Road	Dan	14	1,000	grocery corner store distribution		8/14/2020	county
91	NEON Food Distribution	NEON Centers	Shantina Dumas	1-2-7-8-9	3,000	food distribution sites		8/19/2020	county
92	Abbey Market	1922 Abbey Avenue	Cal	3	300	customer distribution		8/10/2020	county
93	Professor Market	2233 Professor Avenue	Mr. Nash	3	300	customer distriution		8/13/2020	county
94	Roses Discount	3250 W. 65th Street	Melissa	14	700	customer neighborhood distribution		8/12/2020	county
95	Miles Market	4127 E. 131st Street	Mr. Sal	1	1,090	customer distriution - pop up		8/20/2020	county
96	Dave's Ohio City	2700 Carroll Avenue	Mr. Aaron	3	500	customer distriution pop-up		8/28/2020	county
97	Dave's Market	15900 Lakeshore Boulevard	Mr. Rod	8	3,100	customer distribution pop-up		8/21/2020	county
98	Collinwood Food Dist	15322 St. Clair Avenue	Faye Alexander	10	3,000	food distribution		8/27/2020	county
99	Simon's Market	1010 E. 152nd Street	Mr. Chavez	10	1,200	customer distribution- pop up		8/21/2020	county
100	Dave's Ohio City	2700 Carroll Avenue	pop-up	3	500	customer distribution		8/28/2020	county
101	Dave's Hough	1929 E. 61st Street	pop-up	7	400	customer distribution		8/28/2020	county
102	Addison High Rise	7400 Wade Park	drop off	7	300	resident distribution		8/27/2020	county
103	Five Point Community Ctr	813 E. 152nd Street	pop-up	10	500	resident distribution		9/9/2020	county
104	Darby House	13136 Euclid Avenue	drop off	E/C	200	sober housing distribution		8/26/2020	county
105	Liberty Hill Baptist Church	8206 Euclid Avenue	pop-up	6	600	food and neighborhood distribution		9/2/2020	county
106	Manna House	8021 Cedar Avenue	drop off	6	50	resident distribution		8/27/2020	county
107	Don Fox Sober House	15300 Clifton Boulevard	drop off	border	30	resident distribution		9/11/2020	county
108	Edna House	2007 W. 65th Street	drop off	2	100	resident distribution		9/11/2020	county
109	Community Service Alliance	4001 Trent Avenue	drop off	2	230	resident distribution		9/11/2020	county
110	Parma Laundry Services	5835 Ridge Road	drop off	border	300	business distribution		10/8/2020	county
111	4 Quarter Laundromat	14930 St. Clair	drop off	10	300	business distribution		10/8/2020	county
112	Spin Cycle Union	3514 E. 114th Street	drop off	2	400	business distribution		10/8/2020	county
113	B & H Coin Laundry	20901 Salisbury Road	drop off	border	300	business distribution		10/8/2020	county
114	Thea Bownman Center	11901 Oakfield Avenue	Ella Thomas	2	500	center distribution		10/9/2020	county
115	Simons Buckeye Plaza	11501 Buckeye Road	pop-up	6	750	community distribution		10/8/2020	county
116	Gordon Sober Living	2230 E. 82nd Street	drop off	6	130	resident distribution		10/8/2020	county
117	Kings and Queen's	12806 Larchmere	drop off	6	30	customer distribution		10/8/2020	county

CDPH Partner Mask Distribution Tracking

10/13/2020

Ward	Number of Masks
1	8,720
2	2,320
3	2,320
4	4,140
5	3,860
6	5,060
7	5,830
8	3,340
9	1,370
10	8,100
12	290
13	960
14	5,300
15	640
1-2-7-8-9	3,000
6`	130
border	1,110
citywide	6,930
E/C	200
seniors	4,661
various	600
(blank)	120