



U.S. Department
of Transportation
**Federal Aviation
Administration**

Great Lakes Region
2300 East Devon Avenue
Des Plaines, IL 60018

June 29, 2021

Mr. Robert Kennedy
Director of Airports
Cleveland Hopkins International Airport
5300 Riverside Drive
P.O. Box 81009
Cleveland, OH 44181-0009

RE: FAA and City of Cleveland Settlement Agreement and Order Executed May 20, 2016

Dear Mr. Kennedy:

This letter is in reference to the Settlement Agreement and Order ("Agreement and Order") executed by representatives of the Federal Aviation Administration (FAA) and the City of Cleveland in May 2016. That document resolved four separate FAA enforcement actions related to events at Cleveland Hopkins International Airport (CLE), specifically FAA Case Nos. 2014GL800031, 2014GL800034, 2014GL800041, and 2015GL800037. The Agreement and Order committed CLE to implement corrective measures to address issues related to CLE's Snow and Ice Control Plan and staffing levels for dedicated snow and ice removal personnel. It further specified dates for CLE to attain these commitments, which the Agreement and Order referred to as "Milestones." We have received your letter dated May 4, 2021, representing that CLE has fully complied with the Agreement and Order and requesting release from it.

In your letter you outlined the corrective measures CLE has completed to remediate the issues the FAA specified in the four notices of proposed civil penalty that resulted in the Agreement and Order. The FAA acknowledges the progress made at CLE and the efforts of the City of Cleveland to effect needed change at the airport. CLE has also been responsive and cooperative with the FAA in correcting discrepancies found during subsequent FAA inspections and reviews. We therefore determine that the City of Cleveland has fulfilled its obligations with respect to the corrective measures and milestones specified in the Agreement and Order's Attachment B and has brought CLE into compliance with the 14 C.F.R. part 139 regulations.

The FAA concurs that the City of Cleveland has made substantial improvements in its processes, equipment, staffing, and management in the implementation of the Snow and Ice Control Plan and its 14 C.F.R. part 139 compliance program. We agree that CLE is establishing a safety culture that should allow it to sustain its compliance with the requirements of its Airport Operating Certificate.

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In consideration of the above, effective July 1, 2021, the FAA hereby releases the City of Cleveland from the conditions of the Agreement and Order and will close the four related FAA enforcement investigations associated with the Agreement and Order, specifically FAA Case Nos. 2014GL800031, 2014GL800034, 2014GL800041 and 2015GL800037. Despite the FAA's release of CLE from the Agreement and Order, the FAA expects CLE to maintain all the improvements it achieved in settling these cases and otherwise to maintain its ongoing compliance with 14 C.F.R. part 139.

Sincerely,



Susan Mowery-Schalk
Director, Airports Division